

AT&T

Keeping Utahns Connected

*Support for Maintaining Strong Infrastructure and
Virtual Networks throughout the Pandemic*

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- **Question**

Do ISP's have support through Utah's Emergency Management Act (Utah Code, Title 53, Chapter 2a)?

- **Answer**

There is **nothing** in UEMA that automatically imposes any restrictions that would prevent us from conducting business. Thus, there is nothing in the act that would grant “critical infrastructure” or “essential workers” an exemption.

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- **Question**

How do CISA Guidelines (Cybersecurity & Infrastructure Security Agency) impact us as we work with the state?

- **Answer**

Generally, we ask state and local governments that impose mandatory restrictions that might prevent our ability to conduct business to **adopt language from CISA that would exempt those who support critical infrastructure**. The CISA Guidelines by themselves are not mandatory.

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- **Question**

How did Governor Herbert's Executive Orders and Directives impact AT&T?

- The executive orders and directives did not impose any restrictions on us conducting our business—as they provided “guidelines” or were not strict requirements.
- Other governmental bodies (i.e., local governments and state agencies) also issued COVID-19 guidance or mandates which either did not impose requirements impacting our ability to conduct business in Utah or incorporated the CISA exemptions for “essential services.”

